



Dear parents

I'm very sorry about the disruption to Bug Club over the Easter holidays. We recently completed a review of the security of the Bug Club service, in order to ensure that it is safe and secure. Unfortunately, this review alerted us to some potential vulnerabilities. We have found no evidence that this has caused any problems, but we weren't comfortable to continue running the Bug Club service knowing that it didn't meet the high standards we set ourselves. We therefore made the decision to take Bug Club offline immediately, in order to resolve these issues.

Unfortunately, this meant we weren't able to give schools any notice about the service not being available. Many teachers had already asked their children to log in to Bug Club to practise their reading over the holidays, and the service being down for part of the holidays meant that some children were unable to do that. Taking the service offline, and at such short notice, was not a decision that we took lightly, and we are very sorry for any inconvenience caused.

I hope you and your children continue to enjoy using Bug Club during the summer term. We're continually adding new eBooks – look out of some new books coming soon from fantastic authors, including children's laureate Julia Donaldson!

With best wishes

Kath Donovan  
Managing Director, Pearson Primary